

AltaMed

Santa Ana Main Lactation Clinic
 California Breastfeeding Coalition
 February 4, 2016
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Santa Ana Main Lactation Clinic

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Vision & Mission

Vision

To enhance the health of our growing families by championing education to our staff and patients and providing individual and group support to our clients creating healthier young children.

Mission

Empower parents to meet their infant's needs and increase breastfeeding rates in our community by providing assistance and support for families who choose to breastfeed and be a place where breastfeeding education, and individualized lactation services are available.

Lactation Services

- **Lactation Visits**
- One-on-one education and support provided by an IBCLC/NP (1)
- Comprehensive educational Support provided by CPHW/CLE (1) CPHW (1)
- Lactation Clinic Coordinator/CLE (1)-responsible for coordination of visits, data collection, support for IBCLC during visits
- **Breastfeeding Support Groups**
 - Monthly meetings
 - Ante and postpartum participants
 - Specialty services introduced



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Monthly Breastfeeding Support Groups

- Launched August 2014
- 122 Families have participated
- Incentives - Boppy pillows, nursing covers and pads



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Santa Ana Main Lactation Clinic

Year 1 Recap

- Services launched June 2014
- 383 Visits Completed
- 122 patient caseload
- 28 agreed to participate in EBF study
- 3 Certified Prenatal Health Workers completed Certified Lactation Educators course
- Latino Breastfeeding Forum
- Internal referral system
- Electronic medical record template

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DATA



Lactation Clinic Monthly Productivity Report 2015													
	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan. (2016)	Year to Date
Monthly Visits	52	43	53	68	65	60	64	66	66	64	43	60	704
Monthly Target	64	64	64	64	64	64	64	64	64	64	64	64	768
Retention Rate	81%	67%	83%	106%	102%	94%	100%	103%	103%	100%	67%	94%	92%

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CURRICULUM DEVELOPMENT


Breastfeeding Taskforce (provider champions (Peds/OB), IBCLC, CPHW, Clinic Administrator, Lactation Coordinator)

- Phase 1- providing lactation education to Providers, Pediatricians, Obstetricians, and support staff at SAM to enhance breastfeeding friendly care.
- Phase 2- provide education to breastfeeding champions at each Altamed site.
- Phase 3- Offer online breastfeeding education modules through Altamed University accessible by all staff working with mothers and babies.

PEDIATRIC INTAKE

1. Histories
2. Add
3. Nutrition/Elimination

***Do Not Select Bottle If exclusive breastfed**



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- Santa Ana Main
- Referral System


Lactation
Hotline

- Hotline number is available if preferred **(714) 244-7034**
- Main point of contact **Sochil Plascencia, CLE** (Lactation Coordinator)
- Lactation Coordinator follows up with referral
- One-on-one appointment is given with NP/IBCLC

Manual
Referral Form

- Manual referral form available if preferred
- Form to be filled out with patient's information and referring source
- Form to be Faxed to **714-541-8032**
- Lactation Coordinator follows up with referral
- One-on-one appointment is given with NP/IBCLC

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Lactation Clinic Template

- Identified that our current EMR system was lacking the fields' specific to lactation history, physical assessment, and breastfeeding assessment.
- It was determined that the OB/Ped Provider needed the ability to view the lactation consult from mom and/or baby EMR record.
- Initiated production on a Lactation Template for EMR that will incorporate the special needs of the lactation assessment in the EMR system. With the ability to link the chart from mothers/babies so information is available for OB/Peds providers. This information is helpful for follow-up as the provider can access the lactation consult and view the problem and treatment plan.
- The ultimate goal is to incorporate records into an EMR system that will allow for continual improvement, safety, effectiveness and efficiency in the provision of lactation care at all AltaMed sites.
- Data collection related to outcome measures can be obtained from the EMR system for Quality Improvement and AltaMeds Breastfeeding Task Force.

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Lactation Clinic Year 2

- Data Collection-EMR production
- Lactation Clinic Curriculum
- Baby-friendly Clinic-Development of “10 Steps for Success”
- Development of Policies & Procedures to provide standardization
- Program Expansion-extension to Orange Clinic
- Referral Process-Internal/External

Thank you!

Thank you for allowing me the opportunity to review the Lactation clinic that has been launched at Santa Ana Main. We are proud of making a difference in our community and being a leader in providing community based lactation services for our mothers and their families.